CLEANmail

Cleanmail Domain Gateway

The Cleanmail Domain Gateway is the fastest and easiest solution for spam and virus filtering for organisations who run their own mail server, or who use the mail server of their provider.

Incoming mails are received by the Cleanmail Domain Gateway and are checked for spam and viruses. Only safe and actually wanted mails are then delivered to the target mail server, while the rest is rejected or stored in the quarantine.

The Cleanmail Domain Gateway can either be used standalone or integrated in one of the mail hosting offerings.

Service Overview Cleanmail Domain Gateway

Filtering for spam, phishing and viruses with the Cleanmail System	•
Anti-Spam – removes > 99.9% of all spam mails	•
Anti-Virus – removes > 99.9% of all virus mails	•
Direct delivery to your existing mail server	•
Web-based quarantine to verify filtered mails	•
No hardware, no additional maintenance	•
Ready for use: no configuration and training of filters	•
No change to your existing mail server upon activation	•
Increased network security by a first line of defense outside of your company network perimeter	•
Protection of your mail server from Denial-of-Service attacks	•
Blocking botnet attacks and directory harvesting	•
Activation of the service by changing the MX records in DNS	•
	•
Backup queue for your mail server for up to 5 days	•
Storing filtered spam in the quarantine, plus...	•
Tag & Send: Mark spam but deliver to the original recipient	
Tag & Divert: Send spam to a dedicated email address	
Quarantine access for individual users possible	•
Web-based admin interface	•

Anti-Spam- and Anti-Virus-Filter

Step 1: Message Design Inspection (MDI)	
Step 2: Fraud & Phishing Detection	
Step 3: Nilsimsa-Filter	
Step 4: Bayes-Filter	
Step 5: Cleanmail Blacklist	
Step 6: Realtime Blacklists	
Step 7: Content Filter-Regeln	
Step 8: Cleanmail Spam Cops	
Step 9: five different anti-virus engines	
Step 10: Auto-Signatures against viruses	

High availability through redundancy, SLA	99.9%
Redundant internet connection, diverse carriers	•
Redundant local network with failover	•
Virtualised operating systems with failover on redundant hardware	•
Redundant storage systems	•
Application-level and DB-level redundancy	•

30 day free test	•

Price List Cleanmail Domain Gateway	in CHF / Month
1 - 5 accounts	25.00
6 - 10 accounts	35.00
11 - 15 accounts	50.00
16 - 20 accounts	65.00
21 - 30 accounts	90.00
31 - 50 accounts	120.00
51 - 75 accounts	165.00
76 - 100 accounts	220.00
101 - 200 accounts	360.00
201 - 300 accounts	530.00
301 - 400 accounts	690.00
401 - 500 accounts	850.00
more accounts	on request

For Cleanmail Mail hosting services, the Domain Gateway is included and not charged separately.

Options for Cleanmail Domain Gateway

Outbound Scanner	25% of Domain Gateway
Only in connection with Cleanmail Domain Gateway	
„Recipient Verification" on target mail server is required	
Alias-Domain	20% of Domain Gateway
Requirement: Target server, MX entries and domain whois information are essentially identical to the main domain	
Additional admin access to quarantine (max. 3)	free

Ordering and Installation

The Cleanmail Domain Gateway and the options can be ordered online at
https://www.cleanmail.ch/produkte/bestellen/?lang=en

Upon activation of the service (usually within one business day), you will receive the installation instructions via mail to the defined technical contact.

Installation / activation of the service by Cleanmail is free of charge. The customers are responsible for the configuration of their mail server and network using the provided information.

Definition „mail account"

For charging purposes, „mail account" on the Cleanmail Domain Gateway is defined as "mail addresses which receive at least five non-spam mails for the past 30 days". Additionally, alias addresses (eg john.doe@example.com and jdoe@example.com) and role accounts (eg sales@example.com) are excluded from the overall count.

The Domain Gateway does not "know" about mail addresses upfront, but learns them over time by what the target mail server accepts and rejects.

Requirements for 30 day free test

The 30 day free test is available for new customers. The test can be performed on one customer domain with any number of accounts. After the 30 day free test the service is automatically renewed for 12 months if it is not cancelled the latest on the 30th day of the test phase.

Terms & Conditions

This service is subject to the General Terms and Conditions of Cleanmail AG. The minimum contract duration is 1 year. The yearly fee (12 months) is payable at the beginning of the contract period (invoice payable within 30 days). The contract is renewed automatically for another year if not cancelled 30 days before the end of the contract period.

Invoices are generally sent by e-mail to the administrative contact defined when ordering the service. Invoices on paper may have a surcharge of 2.00 CHF per invoice.

Prices in Swiss Franks (CHF), excl. VAT
Valid from June 1st 2017, Subject to change at any time without notice